																										Training Data Analytics											
Connector Name	**Connector Features**	**Label**	**Direct API Testing**	**Humanification**	**Voice Wizard**	**AI Assisted Test Case Generation**	**Test Data Generation**	**Manual Testing of Conversation Flow**	**Translation**	**Live Chat Recorder**	**AI Assisted Data labeling**	**NLP Model Download (Utterances)**	**NLP Model Download (Convos)**	**NLP Model Upload (Utterances)**	**NLP Model Upload (Convos)**	**Crawling**	**Device Farm Testing**	**Security Testing**	**GDPR Testing**	**Performance Testing**	**Production Monitoring**	**Intent Confidence Distribution**	**Mismatch Probability**	**Confusion Matrix**	**Confidence Thresholds**	**Entity Distribution**	**Intent Utterance Distribution**	**F1 Score**	**Precision**	**Recall**	**Test Set Insights**
IBM Watson Assistant API	Conversation Flow Testing NLP Analytics Test Case Generation	API, NLP	X	X		X	X		X	X	X	X		X		X			X	X		X	X	X	X	X	X	X	X	X	X
Microsoft Bot Framework (Directline 3)		API	X	X		X	X		X	X						X			X	X												X
Google Dialogflow ES	Conversation Flow Testing Voice App Testing NLP Analytics Test Case Generation	API, NLP	X	X		X	X		X	X	X	X		X		X			X	X		X	X	X	X	X	X	X	X	X	X	X
Google Assistant	Conversation Flow Testing Voice App Testing	E2E																	X	X													X
Google Dialogflow CX	Conversation Flow Testing Voice App Testing NLP Analytics Test Case Generation	API, NLP	X	X		X	X		X	X	X	X	X	X		X			X	X		X	X	X	X	X	X	X	X	X	X	X
Amazon Lex	Conversation Flow Testing Voice App Testing NLP Analytics Test Case Generation	API, NLP	X	X	X	X	X		X	X	X	X		X		X			X	X		X	X	X	X		X	X	X	X	X	X
Rasa	Conversation Flow Testing Voice App Testing NLP Analytics Test Case Generation	API, NLP	X	X		X	X		X	X	X	X		X		X			X	X		X	X	X	X	X	X	X	X	X	X	X
SAP Conversational AI		API, NLP	X	X		X	X		X	X	X					X			X	X		X	X	X	X	X	X	X	X	X	X	X
QnA Maker	Has no conversation flow	API, NLP	X	X		X	X		X	X	X	X		X		X			X	X		X	X	X	X		X	X	X	X	X	X
Microsoft LUIS	Has no conversation flow, and bot response	NLP	X	X		X	X		X	X	X	X		X		X			X	X		X	X	X	X	X	X	X	X	X	X	X
Generic HTTP(S)/JSON Interface		API	X	X		X	X		X	X	?					X			X	X		?	?	?	?	?	?	?	?	?	X
E2E UI/UX Testing		E2E		X	X	X	X		X	X						X			X	X												X
Alexa Voice Service		E2E	X	X	X	X	X		X	X						X			X	X												X
Botium Sample Chatbot (Echo)		API, NLP	X	X		X	X		X	X	X	X		X		X			X	X		X	X	X	X	X	X	X	X	X	X	X
Alexa Skill Management API		API, NLP	X	X	X	X	X		X	X	X					X			X	X			X	X	X			X	X	X	X	X
Botkit via HTTP(S)/JSON		API	X	X		X	X		X	X						X			X	X												X
Botkit via Websockets		API	X	X		X	X		X	X						X			X	X												X
Botpress.io		API	X	X		X	X		X	X						X			X	X												X
Chatlayer	Conversation Flow Testing NLP Analytics Test Case Generation	API, NLP	X	X		X	X		X	X	X					X			X	X		X	X	X	X	X	X	X	X	X	X	X
Cognigy AI		API, NLP	X	X		X	X		X	X	X	X		X		X			X	X		X	X	X	X		X	X	X	X	X	X
E2E Voice Testing		E2E			X	X	X		X	X									X	X													
Einstein		API	X	X		X	X		X	X						X			X	X													X
Facebook Messenger Platform Webhook		API	X	X		X	X		X	X						X			X	X													X
Generic Socket.io Interface	Conversation Flow TestingTest Case Generation	API	X	X		X	X		X	X	?					X			X	X		?	?	?	?	?	?	?	?	?	X
Generic Websocket/JSON Interface		API	X	X		X	X		X	X	?					X			X	X		?	?	?	?	?	?	?	?	?	X
Generic gRPC Interface	Conversation Flow TestingTest Case Generation	API	X	X		X	X		X	X						X			X	X													X
Inbenta		API, NLP	X	X		X	X		X	X	X	X		X		X			X	X		X	X	X	X	X	X	X	X	X	X	X
Kore.ai		API	X	X		X	X		X	X	X								X	X													X
Landbot	Conversation Flow TestingTest Case Generation	API	X	X		X	X		X	X	X					X			X	X		X	X	X	X		X	X	X	X	X	X
Live Person	Conversation Flow Testing NLP Analytics (Under development) Test Case Generation	API, (NLP?)	X	X		X	X		X	X						X			X	X													X
Microsoft Bot Framework (HTTP(S) Endpoint)		API	X	X		X	X		X	X						X			X	X													X
Ondewo	Conversation Flow Testing NLP Analytics Test Case Generation	API, NLP	X	X		X	X		X	X	X					X			X	X		X	X	X	X		X	X	X	X	X	X
Oracle Digital Assistant	Conversation Flow Testing Test Case Generation	API	X	X		X	X		X	X						X			X	X													X
Pandorabots		API	X	X		X	X		X	X						X			X	X													X
Speech Synthesis & Recognition		API																																		
Teneo		API	X	X		X	X		X	X						X			X	X													X
Twilio IVR		API	X	X		X	X		X	X						X			X	X													X
Twilio SMS		API	X	X		X	X		X	X						X			X	X													X
Ubitec		API, NLP	X	X		X	X		X	X						X			X	X													X
Voice over IP		E2E			X	X	X		X	X									X	X													X
Wechat Webhook		API	X	X		X	X		X	X						X			X	X													X
Whatsapp Business API Webhook		API	X	X		X	X		X	X						X			X	X													X
Wipro Holmes		API, NLP	X	X		X	X		X	X	X					X			X	X		X	X	X	X		X	X	X	X	X	X
Xatkit		API	X	X		X	X		X	X						X			X	X													X
wit.ai		NLP	X	X		X	X		X	X	X					X			X	X		X	X	X	X	X	X	X	X	X	X	X
Genesys	Conversation Flow Testing NLP Analytics (Under development) Test Case Generation	API, NLP	X	X		X	X		X	X	X	X				X			X	X				X				X	X	X	X	X
Azure CQA (Custom Question Answering)	Conversation Flow Testing NLP Analytics Test Case Generation	API, NLP	X	X		X	X		X	X	X	X		X		X			X	X				X				X	X	X	X	X
Azure CLU (Conversational Language Understanding)	Conversation Flow Testing NLP Analytics Test Case Generation	API, NLP	X	X		X	X		X	X	X	X		X		X			X	X				X				X	X	X	X	X